

Date: 10-07-2017

To,

Axis Bank

Shree Plaza, 156, GNT Road,

Red Hills,

Thiruvallur (Dist)

Chennai-600052

Tamil Nadu.

**Sub: Fraud Transaction Incident Letter**

Dear Sir,

I am using Axis Bank Credit Card and my card last four digit is 9185. My credit card is affected by fraud transaction on 03-07-2017 @ 8:42AM and an amount debited from my credit card as follows;

1. INR 5000 was spent on your credit card xx9185 on 03-jul-17 at PayZapp @8:42AM
2. INR 5000 was spent on your credit card xx9185 on 03-jul-17 at PayZapp @8:42AM
3. INR 5000 was spent on your credit card xx9185 on 03-jul-17 at PayZapp @8:42AM
4. INR 5000 was spent on your credit card xx9185 on 03-jul-17 at PayZapp @8:42AM

All the above transaction was not done by me and i have not authorized any person to do so.

I didn't get any call from unknown person and i didn't share my card details to anyone.

On getting SMS alert on my registered mobile, immediately i made call to axis bank customer care and informed to block my card and they provided the following ref id: 32257744

I received dispute form to my mail from axis bank and the same filled form submitted to axis bank by return mail

Please investigate immediately and return / refund my fraud transaction amount to my credit card

Regards,  
Ramakrishna. U  
+91 9962 064 795