

Dated: 9/1/18 (Tuesday)

HEMANT . R. YADAV  
1105 - SHIV SHARDA CHS  
ANAND NAGAR, J.M. ROAD  
BHANDUP (W).  
MUMBAI - 400078.

To,

BRANCH MANAGER.  
DENA BANK.  
SUNMILL COMPOUND.  
LOWER PAREL (W).  
MUMBAI - 400013.



SUB: FRAUD OF Rs 25,000/- from my  
Savings bank A/c no - 051310029191.

Respected Sir,  
Myself Hemant. Ramesh. Yadav.

On 8/1/18 (Monday) evening at around 4:00 Pm  
in evening, I received some messages in my  
mobile (M.NO - 8828530080). I found that amount  
started getting debited from my Account.  
It showed 3 Transactions.

- ① 4999t at 16:01:55
- ② 14988t at 16:16:41
- ③ 4998t at 16:26:53.



I directly ran to nearest Dena Bank Branch.  
Explained them the whole situation & then they  
FREEZED my account.

Sir i have no idea where my money got  
debited as i have not done any online banking  
nor any online purchase.

Its an humble request to look in this matter  
with high priority & help me getting my  
money back.

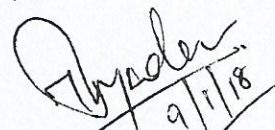
I have given an application at police station also,  
regarding same.

Ref: Attached.

① My Bank Passbook Xerox where my Details are listed  
also the page where Transactions details are  
printed.

② APPLICATION given at Police station with Attestation.  
Many thanks

Yours Faithfully  
Hemant.

  
9/1/18



1105 - SHIV SHARDA CHS  
ANAND NAGAR, J.M. ROAD  
BHANDUP (W)  
MUMBAI - 400078

To,  
Senior Police Inspector  
Amboli Police Station.

Sub: FRAUD OF Rs 25,000/- From my Account.

Respected Sir,

Myself Hemant. Ramesh. Yadav.

Today i.e: 8/1/18 (Monday). I was in office at 4:00 PM.  
Suddenly I received some messages in my mobile.  
(M.NO - 8828530080). I found that amount started  
Debited from my account.

It showed 3 Transactions

- ① 49991/- at 16:01:55 PM
- ② 149981/- at 16:16:41 PM
- ③ 49981/- at 16:26:53 PM

I directly ran to Dena Bank at Andheri Branch  
Explained them whole situation & they froze my  
account.



Sir, i have no idea how my money got debited.

It's an humble request to kindly look in this issue & help me getting my money back.

Ref: Attached

① My Bank Passbook where my Details & transaction details are listed

Many thanks

Yours FAITHFULLY

Hemant

Apex  
18/1/18

SAB  
02/01  
ठा. अमलदार  
मंडोली पोलीस ठाणे.  
मुंबई.



# हस्तपूरण जानकारी/USEFUL TIPS:

- अपने खाने के कार्ड में जानकारी प्राप्त करने के लिए अपने मोबाइल और ई-मेल आईडी को रजिस्टर करें / Register your Mobile and email-id for getting information about your account.
- पुछताछ आदि के लिए आप टोल-फ्री संख्या पर कॉल कर सकते हैं / You may call toll free number for inquiry etc.
- नियमित रूप से पासबुक अद्यतन कराएं / Get passbook updated regularly.
- जहाँ कहीं संभव हो स्थायी अनुदेश जारी करें / Issue standing instructions wherever possible.
- पासबुक में कहीं भी हस्ताक्षर न करें / Do not put signature anywhere in passbook.
- हम आपके सुझावों का स्वागत करते हैं / We welcome your suggestions.
- कठिनाइयों और मूल्यवर्धित सेवाओं के लिए अपने शाखा प्रबंधक से संपर्क करें / Contact branch Manager in case of difficulties/Value added services.
- टोल-फ्री हल्प लाइन नंबर / Toll Free Help line No - 1800225740 (ग्राहक सेवा) (Customer service) 18002336427-एटीएम /मोबाइल/इंटरनेट(ATM/Mobile/Internet)
- झूठे वादों पर विश्वास न करें, संदिग्ध योजनाओं से सावधान रहें / Do not fall prey to false promises; beware of dubious schemes.
- कृपया अपने खाने के विवरण/इंटरनेट बैंकिंग, यूजर आईडी और पासवर्ड/ एटीएम डेबिट कार्ड/क्रेडिट कार्ड/मोबाइल बैंकिंग जानकारी किसी भी व्यक्ति को न बताएं / Please do not disclose your Account details/Internet Banking, User ID and Password ATM Debit card/ Credit card/ Mobile Banking Personal information to any person.

बैंक शाखा पता  
Bank Branch Address: 11/12/13.SUN IND.ESTATE.,SUN M  
फोन नं.  
Phone No: MUMBAI 400013  
ई-मेल आईडी:  
Email ID: 022-24983808/0971/ 2  
आईएफएससी कोड / IFSC Code: sunmil@denabank.co.in  
एमआईसीआर कोड / MICR Code: BKDN0450513  
कामकाज का समय / Business Hours: 400018072

नामिती के विवरण / DETAILS OF NOMINEE 10.30am to 4.30pm

पंजीकृत (हां/नहीं)  
Registered (Yes/No): Y

यदि हां, तो पंजीकरण सं.  
If Yes, Reg No:  
(वैकल्पिक / optional)

नाम / Name

DR R P YADAV



देना बैंक

DENA BANK

(भारत)

सरकार का उद्यम)

विश्व स्तर

पारिवाहिक

बैंक

देना है तो भरोसा है

पासबुक

PASSBOOK

फोटो

(वैकल्पिक)

Photo

(Optional)

## वैयक्तिक जानकारी / PERSONAL DETAILS

ग्राहक का नाम:

Customer Name:

MR HEMANT RAMDAS YADAV

ग्राहक आईडी./Customer ID:

107912092

खाता सं./Account No:

051310029191

पैन सं./PAN No:

ACQPY3854J

दूरभाष सं./मोबाइल सं:

8828530080

Tei No./Mobile No.:

ई-मेल आईडी /Email ID:

पुत्र/पुत्री/पत्नी/S/D/W/o:

पता/Address:

404 RANDHIR VIHAR BLDG NO 3 ANAND

AGAR

BHANDUP WEST

जन्मतिथि(यदि नाबालिग हो)/

MUMBAI 400078 INDIA

D.O.B. (if Minor):

XXXXXX

परिचालन का प्रकार/Mode of Operation:

SELF

खाता खोलने की तिथि/

Date of A/c opening:

21-10-2013

जारी करने की तिथि/Date of Issue:

पेंशन भुगतान आदेश सं./

Pension Payment Order no.:

08-01-18

शाखा प्रबंधक / BRANCH MANAGER



तारीख Date	विवरण Particulars	चेक संख्या Chq No.	4 निकाली गयी रकम Withdrawals/Dr.	जमा की गयी रकम Deposits/Cr.	शेष Balance	अधिकारी के हस्ताक्षर Officer's Initials
14-12-17	TR CWDR/734821112898/14-12-2		5000.00		76152.28Cr	
19-12-17	TR PRCR/735315023019/19-12-2		300.00		75852.28Cr	
22-12-17	TR Rupay Pos Refund 19-12-2017			2.25	75854.53Cr	
23-12-17	TR CWDR/735719092582/23-12-2		5000.00		70854.53Cr	
28-12-17	TR PRCR/736222789111/28-12-2		389.00		70465.53Cr	
01-01-18	TR PRCR/736523310482/31-12-2		1223.00		69242.53Cr	
01-01-18	TR PRCR/800113000572/01-01-2		300.00		68942.53Cr	
01-01-18	TR CWDR/800118023194/01-01-2		3000.00		65942.53Cr	
04-01-18	TR Rupay Pos Refund 01-01-2018			2.25	65944.78Cr	
04-01-18	TR PRCR/800420001964/04-01-2		1057.00		64887.78Cr	
04-01-18	TR CWDR/800421872561/04-01-2		2000.00		62887.78Cr	
05-01-18	TR NEFT IW JKB INFRASTRUCTURE PV			48000.00	110887.78Cr	
07-01-18	TR PRCR/800623600322/06-01-2		3338.00		107549.78Cr	
08-01-18	TR IDEAMONEY /954660		4999.00		102550.78Cr	
08-01-18	TR MPESA /958751		14988.00		87562.78Cr	
08-01-18	TR IDEAMONEY /961239		4998.00		82564.78Cr	





BX-BKDENA

DELETE

2 1:44

Friday, 5 January 2018



RTGS / NEFT UTR  
No:RBIPMUR209918539  
for INR 48000.00 has been  
credited to Ur A/c xxxx9191  
on 05-01-2018 06:18.  
Available clear bal in A/c. is  
Rs.110887.78

2 22:09

Monday, 8 January 2018



Ur A/c XXXX9191 is  
debited with Rs.4999.00 on  
08-01-2018 16:01:55 being  
Txn done from Internet  
using Dena debit Card.  
Available Clear Bal is Rs.  
102550.78.

2 16:07



Ur A/c XXXX9191 is debited  
with Rs.14988.00 on  
08-01-2018 16:16:41 being  
Txn done from Internet  
using Dena debit Card.  
Available Clear Bal is Rs.  
87562.78.

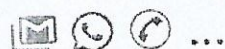
2 16:24



Ur A/c XXXX9191 is  
debited with Rs.4998.00 on  
08-01-2018 16:26:53 being  
Txn done from Internet  
using Dena debit Card.  
Available Clear Bal is Rs.  
82564.78.

2 16:31





VK-DenaBk

DELETE

Wednesday, 8 November 2017



Your One Time Password  
(OTP)for Dena Bank online  
transaction is 985729. Do  
not disclose it to anyone.

2 12:23



Your One Time Password  
(OTP)for Dena Bank online  
transaction is 985729. Do  
not disclose it to anyone.

2 12:28

Monday, 8 January 2018



Your One Time Password  
(OTP)for Dena Bank online  
transaction is 982949. Do  
not disclose it to anyone.

2 15:48



Your One Time Password  
(OTP)for Dena Bank online  
transaction is 982949. Do  
not disclose it to anyone.

2 15:49



Your One Time Password  
(OTP)for Dena Bank online  
transaction is 414723. Do  
not disclose it to anyone.

2 16:04



Your One Time Password  
(OTP)for Dena Bank online  
transaction is 414723. Do  
not disclose it to anyone.

2 16:06



Your One Time Password





VK-DenaBk

DELETE



Your One Time Password (OTP)for Dena Bank online transaction is 982949. Do not disclose it to anyone.

2 15:49



Your One Time Password (OTP)for Dena Bank online transaction is 414723. Do not disclose it to anyone.

2 16:04



Your One Time Password (OTP)for Dena Bank online transaction is 414723. Do not disclose it to anyone.

2 16:06



Your One Time Password (OTP)for Dena Bank online transaction is 999873. Do not disclose it to anyone.

2 16:15



Your One Time Password (OTP)for Dena Bank online transaction is 999873. Do not disclose it to anyone.

2 16:17



Your One Time Password (OTP)for Dena Bank online transaction is 783749. Do not disclose it to anyone.

2 16:27



Your One Time Password (OTP)for Dena Bank online transaction is 961174. Do not disclose it to anyone.

2 16:29