

To,

Senior Inspector,  
Aarey Police Station,  
Goregaon East.

27/06/2017

ABHISHEK.K.  
MOROCCAN, 301 #,  
Royal Palms, Near Filmcity,  
Goregaon East.  
9844444321.

Subject:- Reposting Fraudulent transaction.

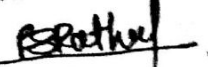
Account No:- 193501504207.

IFSC code:- ICIC0001935.

I am writing this letter/request to report a fraudulent transaction that has occurred on my above mentioned account number, on 27-06-2017 at 1:31 AM as per the details provided by the ICICI consultant / Investigating officer. I have also raised a 'Service Request' at the ICICI Office with request number 'SR479492933'. The bank's investigating officer has also mentioned that the fraudulent transaction has occurred at IDBI Bank's ATM branch in Andheri West, New Link road. ATM machine's detail -> ID017A01

Referring to the details, I have noticed the fraudulent transaction in the morning from the messages that were delivered to me after the transaction when I woke up at home in the morning.

प्रत मिळाली



वास्तविक लेखनिक

आरे पोलीस ठाणे, मुंबई.

दिनांक: 27/06/2017

### Details of the transaction.

Date	Merchant Name/Description	Amount
27/6/2017	NFS/CASH WDL /26-06-2017	10,000/-
27/6/2017	NFS/CASH WDL /26-06-2017	10,000/-
27/6/2017	NFS/CASH WDL /26-06-2017	10,000/-
27/6/2017	NFS/CASH WDL /26-06-2017	10,000/-
27/6/2017	NFS/CASH WDL /26-06-2017	10,000/-

The timings of the 5 transaction as given by the bank is from 1:31:00 AM -

1:31:33 AM. The card bearing NO:-

4838 3419 3500 2079 it was with me at all times and was not borrowed/stolen/missing at the time of transaction. I hereby like to mention that I have neither incurred nor authorised the above transactions.

I have hence reported the fraudulent transaction with details to the nearest police station and also raised a complaint with the ICICI Bank for investigation regarding the same.

*Abhis*

Thank You.

Service Request Number.

~~SR479492933~~

:- SR479492933

To,  
The Manager Operations  
ICICI Bank Limited  
ICICI Bank Tower, C - Wing  
Autumn Estate, Near Chandivali Studio  
Chandivali Farm Road,  
Opp. Mhada Colony, Chandivali  
Andheri (East), Mumbai 400072

Date: 27/6/2017.

CardMember Dispute Form

CARD NUMBER

4 8 3 8 3 4 1 9 3 5 0 0 2 0 7 9

DETAILS OF DISPUTED ITEM

Charge details shown in my statement dated \_\_\_\_\_

TRANSACTION DATE	MERCHANT NAME	TRANSACTION AMOUNT	DISPUTED AMOUNT
27/06/2017	NFS / CASH WDL / 26-06-2017	10,000/-	10,000.00/-
27/06/2017	NFS / CASH WDL / 26-06-2017	10,000/-	10,000.00/-
27/06/2017	NFS / CASH WDL / 26-06-2017	10,000/-	10,000.00/-
27/06/2017	NFS / CASH WDL / 26-06-2017	10,000/-	10,000.00/-

I am disputing the transaction(s) listed above for the reason as follows and request you to settle the cases

- ☒ I have neither incurred nor authorised the above transactions  
☐ I have been charged twice for the same transaction  
☐ I have incurred one transaction dated \_\_\_\_\_ at the above merchant establishment. However, I have not incurred or authorised the transactions listed above.

Attached is my copy of chargeslip for the genuine transaction.

- ☐ The transaction amount incurred was \_\_\_\_\_, but I have been billed for \_\_\_\_\_

Attached is my copy of chargeslip showing the actual amount.

- ☐ I have never received the ordered merchandise whose delivery date was \_\_\_\_\_

Attached is a copy of my letter to the merchant attempting to resolve the dispute.

- ☐ My hotel reservation was cancelled on \_\_\_\_\_. However I have been billed a No-Show Charge. The cancellation number is \_\_\_\_\_.

- ☐ I already paid the transaction amount by other means and the evidence is enclosed.

Paid by Cash/ Cheque/ DD/ Credit Card # \_\_\_\_\_ dated \_\_\_\_\_

Enclosed is a copy of my Cash Memo/ Bank Statement/ Payment Counterfoil/ Card Statement.

- ☐ The credit voucher was issued on \_\_\_\_\_ but not processed to my account.

Attached is a copy of my Credit/ Refund Slip/ Cancellation letter from merchant establishment.

- ☐ ATM Transaction attempted by me did not dispense cash for Rs. \_\_\_\_\_

- ☐ ATM Transaction attempted by me partially dispensed cash for Rs. \_\_\_\_\_

Attached is my copy of ATM slip.

- ☒ Others ( any additional comments)

I have not done the above transaction on the specified date but the amount has been deducted from my account.

DECLARATION

I hereby affirm that the information furnished above is true to the best of my knowledge.

My card was in my possession and control at the time of the questioned transactions.

Name: ADHISHEK K

Phone/ Fax: 9844444321

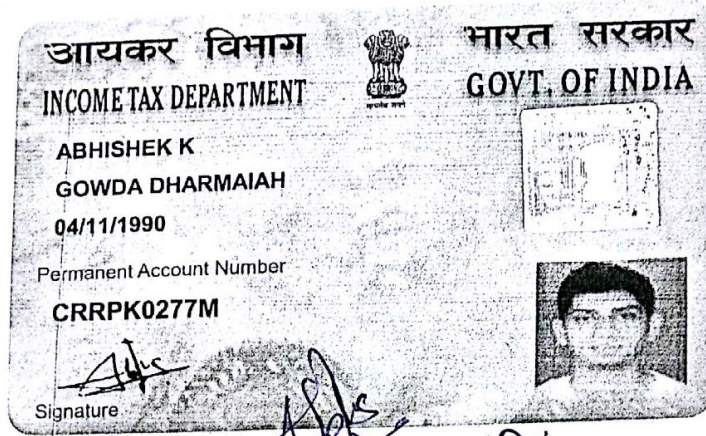
Date: 27-06-2017

  
Cardholder's Signature

Mandatory: FOR RESOLUTION OF THE DISPUTE, PLEASE FORWARD THE DULY SIGNED AND FILLED CDF ALONG WITH THE APPLICABLE DOCUMENTS MENTIONED ON PAGE NO. 2

Savings Account Number:- 193501504207.  
IFSC Code :- ICIC0001935





VERIFIED WITH ORIGINAL  
FOR ICICI BANK LIMITED

SIGNATURE \_\_\_\_\_  
NAME OF BANK OF ICICI/CAT \_\_\_\_\_  
EMP. No. \_\_\_\_\_  
AT PRESENT WORKING AT \_\_\_\_\_  
AS (DESIGNATION) \_\_\_\_\_

Arunkumar Solanki  
Deputy Manager - II  
Emp. Id.: 159598  
ICICI Bank Ltd.